



## Carbonite in Action: **WE LOST OUR HOME IN THE VALLEY FIRE**

**Linda Diehl-Darms** and her husband's home burned to the ground along with all of their personal belongings when a massive wildfire ripped through Lake County, California in September 2015.

"Over 1,000 homes were burnt down here. The pictures on TV don't do it justice," she said. "My brother, son, cousin and aunt all lost their homes as well. It's beyond comprehension."

Fortunately, Linda and her family members escaped the flames without injury and immediately began to rebuild their lives. Her home computer was completely destroyed in the fire. But Linda was very happy when she remembered that all of her digital files – including artwork, poems, family pictures and more – were safely backed up with Carbonite.

“ I didn't even think to take my computer out and we weren't allowed to come back home for a week,” she said. “My friend who originally told me about Carbonite is going to get a great big hug next time I see her.”

### **Solution:**

Linda is a Carbonite Personal Basic subscriber. She backs up and all of her digital files and photos for \$59.99 per year.

### **Carbonite User Since:**

December 2014

### **Favorite Features:**

Helpful, knowledgeable and friendly customer care team. Ease of use. Transferring files to a new computer is quick and simple.



**CARBONITE** 