

Ontario Association of Community Care Access Centres

Introduction

This case study of Ontario Association of Community Care Access Centres is based on an August 2017 survey of Carbonite Move customers by TechValidate, a 3rd-party research service.



“Carbonite Move delivered what it promised. We were able to move data and there was no data loss. The technical support team has always been very prompt and professional.”

Challenges

The Association chose Carbonite Move *powered by DoubleTake* for data migration.

Use Case

The Ontario Association of Community Care Access Centres:

- Evaluated OS or hypervisor tools before choosing Carbonite Move:
- Completed migrations from virtual to virtual
- Has cloud-based systems
- Has deployed the following server operating system, database, and virtual environment:
 - Windows Server

Organization Profile

Organization:
Ontario Association of Community Care Access Centres

Organization Size:
State & Local

Industry:
Government

Results

With Carbonite Move, the Association completed up to 5 migrations in the last 12 months.

It rates the following Carbonite Move features compared to the competition:

- Platform support: significantly better
- Data mobility / migration: significantly better
- Ease of use: best in class
- Customer support: best in class
- Reliability / accuracy: best in class

It realized the following operational benefit with Carbonite Move:

- A structured, repeatable migration with near-zero downtime and no data loss